

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number : 10/002,508 Confirmation No.: 6178
 Applicants : Ralph H. REESE, *et al.*
 Filed : November 2, 2001
 Title : MACHINE ASSISTED SYSTEM FOR PROCESSING AND
 RESPONDING TO REQUESTS
 Art Unit : 2614
 Examiner : Joseph T. PHAN
 Docket No. : 33267.00005.CON1
 Customer No. : 36183

Mail Stop Amendment

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE UNDER 37 C.F.R. § 1.111

Dear Sir:

In response to the Office Action mailed September 17, 2009, Applicants respectfully request favorable consideration of the above-identified patent application in view of the following amendments and remarks, which are believed to place the above-identified patent application in condition for allowance.

1. Amendments/Listing of Claims.....Page 2.
 2. Remarks.....Page 7.
 3. Conclusion.....Page 9.